

# Why Join Geomagic Design X Maintenance Program?

The 3D Systems® Geomagic Maintenance Program is an all-in-one protection plan designed to ensure your company will always be working with the latest and most efficient Geomagic software versions and that you'll always have priority access to timely and competent technical support. The Geomagic Maintenance Program is a critical link in the digital chain designed to help you stay productive and competitive in an increasingly complex global marketplace.



## Stay on the Cutting Edge

Our engineers are constantly working to improve our software and, as we release upgrades, you will receive full access to all updates and improvements for free. These updates include bug fixes, user-requested enhancements, new version releases and new plug-ins. Stay competitive in your industry by having access to the latest tools and technology. These new features and functionalities are necessary to keep your software running in peak condition. Geomagic maintenance programs help ensure a smooth and uninterrupted workflow.

We are working faster than ever, and have put a focus on releasing smaller releases more frequently, as much as every quarter over this year and into the future.



## Be the First to Experience Innovation

Since its inception, 3D Systems has taken a customer-centric approach to innovation – collaborating with its customers to understand their application needs and developing solutions to address them. A framework for early feature and capability preview is now available for customers on maintenance only. Through this framework, customers are invited more efficiently into the R&D process - providing early access to innovations and the ability to share feedback. Additionally, this new plugin structure enables 3D Systems to quickly gather customer support requests – and in many cases more efficiently delivering support for customers' business critical needs.



## Arm Yourself with a Team of Experts

The Geomagic technical support team help you stay productive and efficient with preferred technical support services. With unique access to our technical support team, you'll never get stuck, and you'll enjoy top-quality one-on-one assistance via telephone, web meetings or through data collaboration systems. Our team is ready to help with licensing, menu commands, installation and general troubleshooting as well. They're also able to solve your problems quickly by helping you navigate our high-volume Knowledge Base. Please visit the support website, <https://support.geomagic.com>, for more information.

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